

Erasmus+ - Student Work Placement

Name of Company: PHC Franchised Restaurants Public LTD

| EMPLOYER INFORMATION | |
|--|---|
| Name of organisation/company | PHC Franchised Restaurants Public LTD |
| Full address inc post code | 12 Pindos Street, P.C.2409 Engomi Nicosia Cyprus |
| Telephone | +357 22 888 000 |
| Fax | + |
| E-mail | m.christodoulou@phc.com.cy |
| Website | |
| Number of employees | Pizza Hut number of employees: 723 |
| Short description of the company | <p>A well - established company operating in Cyprus since 1991 by opening the first pizza hut restaurant in Cyprus. Today PHC represents PHC top international brands in the food industry, casual dine in such as Pizza Hut, KFC, Taco Bell, Nero, Wagamama and more.</p> <p>We believe that our success relies on our “people first” culture which offers people career opportunities and advancements.</p> <p>Our philosophy “promoting from within” is the core of our training and development policy though which we ensure that our people have top class on the job training and coaching.</p> <p>PHC invites graduates to participate in our structured training programs and gain professional experience and at the same time be able to enjoy our beautiful island.</p> |
| CONTACT DETAILS | |
| Contact person for this placement | Martha Christodoulou |
| Department and designation / job title | Human Resources – HR Executive |
| Direct telephone number | +357 22 888 206/ +357 22 888 117 |

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| E-mail address | m.christodoulou@phc.com.cy |
| Application Procedure | |
| Who to apply to (including contact details) | Please email a European CV and personal statement to Martha Christodoulou – m.christodoulou@phc.com.cy before the deadline. |
| Deadline for applications | 23.02.2015 |
| Application process | Rejected applicants will be informed of the outcome not later than 22.03.2015 . Accepted applicants will be informed for interviews not later than 07.03.2015 |
| Other | Please note that those accepted may be informed earlier than those who will not so they can make the necessary arrangements. |

Please provide as much information on the placement as possible – too much information is better than not enough!

| PLACEMENT INFORMATION | |
|------------------------------|---|
| Department / Function | Pizza Hut – BOH & FOH |
| Description of activities | <p>Candidates' activities and training consist of different modules and assessments.</p> <p>Their training will be an online training (Learning Zone) blended with coaching and job practice, finalized with skills assessment and certification. At the end of the training, a Learning Zone certificate will be issued.</p> <ol style="list-style-type: none"> 1. ensuring high standards of customer service are maintained; 2. operational procedures: organizing stock and equipment, ordering supplies and overseeing building maintenance, cleanliness and security 3. Job rotation – BOH &FOH <p>Everything that evolve around a quick service restaurant, with job rotation from the Back of the House (BoH), that is kitchen operations and procedures; to the Front of the House (FoH) cashier and customer care.</p> <p>Ensuring customer service and customer interaction, along with training on food preparation and operations according to the brand standards.</p> |
| Location | Famagusta District: Agia Napa & Protaras |
| Start Date | Group 1: 01/04/2015 – 31/08/2015 Group 2: 10/05/2015 – 31/08/2015 |
| Duration | For group1 duration will be approximately 5 months For group2 duration will be approximately 4 months. |
| Working hours per week | 6 days per week maximum 8 hours per day. 1 day off is based on rotation |

| Accommodation (please select) | ✓ We can assist with finding accommodation – we can make suggestions but candidates are free to choose anything that suits their needs. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Details of financial and “in kind” support to be provided/bonus | Customer tips on a monthly basis will be distributed to the candidates with a range of €60 - €80euros for the BOH team members. And for the FOH team members the range is €200 - €250euros. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other | <p>Please note that there is a training schedule planned for all those who will be accepted in our teams as members with specific modules, details and targets. Materials will be given in order to help the candidates keep track of the program and a trainer will be assigned to supervise and guide the candidates both at the FOH and BOH processes and operations. The training program will be send to the organization as soon as we receive their reply of interest.</p> <table border="1" data-bbox="456 920 1390 1211"> <thead> <tr> <th>Location</th> <th>01/04-31/08 BOH</th> <th>01/04-31/08 FOH</th> <th>10/05-31/08 BOH</th> <th>10/05-31/08 FOH</th> </tr> </thead> <tbody> <tr> <td>304 A.NAPA</td> <td>2</td> <td>2</td> <td>2</td> <td>2</td> </tr> <tr> <td>342 A.NAPA</td> <td>3</td> <td>3</td> <td>4</td> <td>4</td> </tr> <tr> <td>347 PROTARAS</td> <td>2</td> <td>2</td> <td>3</td> <td>3</td> </tr> <tr> <td>349 PERNERA</td> <td></td> <td></td> <td>3</td> <td>2</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>The number of trainees for 01/04 – 31 /08 for BOH is 8 and for the FOH 8, that is a total of 16 for that period.</p> <p>The number of trainees for 10/05 – 31/08 for BOH is 12 and for the FOH 11, that is a total of 23 for that period.</p> | Location | 01/04-31/08 BOH | 01/04-31/08 FOH | 10/05-31/08 BOH | 10/05-31/08 FOH | 304 A.NAPA | 2 | 2 | 2 | 2 | 342 A.NAPA | 3 | 3 | 4 | 4 | 347 PROTARAS | 2 | 2 | 3 | 3 | 349 PERNERA | | | 3 | 2 | | | | | |
| Location | 01/04-31/08 BOH | 01/04-31/08 FOH | 10/05-31/08 BOH | 10/05-31/08 FOH | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 304 A.NAPA | 2 | 2 | 2 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 342 A.NAPA | 3 | 3 | 4 | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 347 PROTARAS | 2 | 2 | 3 | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 349 PERNERA | | | 3 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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COMPETENCES, SKILLS and EXPERIENCE REQUIREMENTS

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| Languages and level of competence required | English: Fluent on speaking and writing <i>Greek: Preferred</i> |
| Computer skills and level of skills required | Computer Literate – office package/ internet user |
| Drivers license | A valid European driving license although is not a placement requirement. |
| Other | |

| INFORMATION PROVIDED BY | |
|-------------------------|--|
| Name | Martha Christodoulou |
| Department / Function | Human Resources – HR Executive |
| E-mail address | m.christodoulou@phc.com.cy |
| Phone number(s) | +357 22 888 206 / + 357 22 888 117 |
| Date | 29/01/2015 |

Desired candidate:

The company will show preference to students of culinary arts and hotel, tourism and service faculty.

Since we have international franchises please note that all standards are set on an international level thus the knowledge and experience which will be received from our restaurants could be used for future reference in other branches of the same brand internationally.

Candidates must have a positive mind set, willingness to learn and adapt in a new environment and be “customer maniacs” to provide positive customer great experience during their visit at the restaurant.

All candidates who will participate in the placement will have the opportunity to be evaluated and be recognized accordingly.

A detailed training program will be provided both to the candidates and to the guest university/school in order to keep track of their progress.

Pizza Hut Cyprus is about customer orientation and customer care



Pizza Hut Cyprus is a fun place to work, keen on teamwork and learning.



If you want to work in an enviroment like this make your applications for your placement with PHC!

